

# DRINKING WATER NOTICE

## Heather Hill Care Communities public water system (PWS) Has Failed to Comply with Corrosion Control Treatment Requirements

Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation. We are required to treat our water with orthophosphate and maintain a range of 2.5 to 7.0 mg/L. During the January – June 2023 monitoring period, there were 14 days in which we failed to maintain the required level(s).

### What should I do?

There is nothing you need to do at this time.

### What does this mean?

This is not an emergency. If it had been, you would have been notified **within 24 hours**.

### What is being done?

When Heather Hill Care Communities PWS is unable to maintain the range for our corrosion control parameters, Ohio EPA requires us to provide an explanation for the excursion and a plan on how they will be prevented in the future. Our written explanation will be submitted to Ohio EPA by: September 8, 2023.

Additional information may be obtained by contacting Heather Hill Care Communities PWS at:

Contact Person: Michelle Hoffman  
Phone Number: 440 279 2443  
Mailing Address: 12340 Bass Lake Rd. Chardon, OH 44024

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

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PWSID: OH2804212

Facility ID: 2854300

Violation ID: 8179024

(Return a copy to Ohio EPA with the verification form & retain a copy for your records.)